

1 PAUL S. HUDSON (admitted pro hoc vice)
2 LAW OFFICES OF PAUL S. HUDSON P.C.
3 4411 Bee Ridge Road #274
globetrotter1947@hotmail.com
4 Sarasota, Florida 34233
Telephone: 410-940-8934
Facsimile: 240-391-1923

5 DAVID G. RAMOS (Bar No. 116456)
LAW OFFICES OF DAVID G. RAMOS
6 barram@i-cafe.net
3266 Villa Lane
7 Napa, California 94558
Telephone: 707-255-1700
8 Facsimile: 707-255-3660

9 Attorneys for Plaintiff KATHLEEN HANNI.
Individually and on behalf of all others similarly situated

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA, OAKLAND DIVISION

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KATHLEEN HANNI, individually and on) No. C08-00732 CW
behalf of all others similarly situated,)
)

Plaintiff,) **MEMORANDUM OF POINTS AND
v.) AUTHORITIES IN OPPOSITION TO
Defendants.) DEFENDANT'S MOTION TO DISMISS**

AMERICAN AIRLINES, INC.; and DOES 1) Date: April 24, 2008
through 20, inclusive,) Time: 2:00 p.m.
) Courtroom: 2, 4th Floor

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1 Plaintiff Kathleen Hanni submits this memorandum of points and authorities in
 2 opposition to Defendant American Airlines, Inc.'s motion to dismiss.

3 **I. Summary of Facts and Procedural History**

4 Plaintiff Kathleen Hanni purchased a ticket in California from Defendant American
 5 Airlines (AA) for air transportation on December 29th, 2006 from San Francisco California via
 6 Dallas Fort Worth Airport (DFW) to Mobile Alabama. Ms Hanni and thousands of others
 7 similarly situated had their flights diverted to other airports by AA where they were held at AA's
 8 direction on the ground in parked aircraft for many hours, in plaintiff's individual case for over
 9 nine hours, without potable water, working toilets, adequate food, access to medications, or
 10 breathable air. Plaintiff alleges that she and many other passengers suffered emotional and
 11 physical distress and medical emergencies due to AA's confinements on the tarmac aircraft of
 12 diverted passengers. Plaintiff alleges AA refused to permit passengers to deplane to the airport
 13 terminals so they could provide for their own essential needs, although gates and buses were
 14 available for AA's use. Plaintiff alleges that these lengthy tarmac detentions were not based on
 15 directives from FAA controllers or other government authorities, were not based on safety, and
 16 were not based on closure due to weather of the diverted airports or DFW. But rather were
 17 based on matters within the control of AA such as adequate staffing and proper maintenance of
 18 aircraft. Plaintiff and thousands of others were after being finally released from the aircraft late
 19 on December 29th, 2006, then denied compensation for overnight lodging or meals and related
 20 expenses which were promised in AA's contract of carriage and related written agreements. On
 21 December 30th, 2006, Plaintiff alleges she was denied boarding on her flight to Mobile Alabama
 22 from DFW because AA had overbooked that flight and again denied compensation and
 23 assistance as provided for in the written contracts with AA and in violation of the federal
 24 bumping rule, causing a second day of stranding in Dallas, and a total delay of over 30 hours
 25 to her destination of Mobile Alabama.

26 Plaintiff alleges that AA falsely invoked the Force Majeure (weather and safety) clause
 27 in its contract with plaintiff and others similarly situated in order to avoid contractual
 28 obligations, violated its due care duties as an air carrier, and committed state common law torts

1 of false imprisonment, negligence, fraud and deceit, infliction of emotional distress, as well as
 2 breach of contract. Plaintiff also alleges she and thousands of others were detained against their
 3 will by AA's willful deceptions or threats and that such unjustified detention of passengers
 4 represents a pattern or corporate policy or practice of AA in situations involving mass stranding
 5 and diversions of its flights. Plaintiff seeks damages not exceeding \$75,000 for herself
 6 individually and as a class representative, and for others similarly situated as the court may
 7 determine, inclusive of punitive damages and attorneys fees.

8 A Complaint was filed by Plaintiff in Superior Court, Napa County, California on
 9 December 28th, 2007, and removed to this Court by AA filing a Notice of Removal dated
 10 January 31, 2008, alleging jurisdiction in this court based on diversity under 28 U.S.C. Sec.
 11 1441(b) and the Class Action Fairness Act, 28 U.S.C. Sec. 1332(d). On February 19th, 2008, AA
 12 then filed the present motion to dismiss the Complaint pursuant to FRCP 12(b)(6).

13 Plaintiff filed a motion for remand to state court on February 29th, 2008.

14 AA has also filed a motion to amend its notice of removal to include a settlement letter
 15 dated March 3rd, 2008, by a Plaintiff attorney to an attorney for Defendant AA. This case was
 16 assigned to the ADR track by order of this Court dated January 31, 2008, requiring the parties'
 17 counsel to confer and meet re settlement and ADR options prior to April 21, 2008.

18 The motion to dismiss and the motion for remand are now scheduled to be heard on
 19 April 24th, 2008.

20 **II. Federal statutes do not preempt state tort and contract law in this case.**

21 **A. Background of Federal Preemption Law**

22 The principle of federal preemption of state law arises from the Supremacy Clause
 23 of the Constitution, which provides that laws enacted by the Congress "shall be the supreme
 24 law of the land. . ." U.S. Const. Art. VI, cl. 2. Congress can preempt and displace state law
 25 under the Supremacy Clause "in three circumstances." *English v. General Elec. Co.*, 496 U.S.
 26 72, 78 (1990). First, Congress can explicitly state that its enactment preempts state law. Id.
 27 Second, it can decide to occupy the entire field of regulation to the exclusion of any state law.
 28 Id. Third, "state law is pre-empted to the extent that it actually conflicts with federal law." Id.

1 **B. Presumption against preemption.**

2 Here, Defendant AA asserts that "Plaintiffs' [sic] causes of action are preempted by
 3 federal law in two ways: (a) Field preemption by the Federal Aviation Act of 1958 ('FAA') and
 4 its implementing Federal Aviation Regulations... and (b) Express preemption under the Airline
 5 Deregulation Act ('ADA') which prohibits states from 'enact[ing] or enforce[ing] a law, regulation
 6 or other provision having the force and effect of law related to a price, route or service of an air
 7 carrier,' 49 U.S.C. Sec. 41713(b)(1)." AA Memorandum of Points at p. 1.

8 The question in such a case is always one of congressional intent. The purpose of
 9 Congress is the ultimate "touchstone." *Gade v. Natl Solid Wastes Mgmt. Ass'n*, 505 U.S. 88,
 10 96 (1992) (plurality); accord *Schneidewind v ANR Pipeline Co.*, 485 US 293, 299(1988). In
 11 order to determine congressional intent, a court must "examine the explicit statutory language
 12 and the structure and purpose of the statute." *Ingersoll-Rand Co. v. McClendon*, 498 U.S. 133,
 13 138 (1990). This must be done in a context in which there is a "presumption that Congress
 14 does not intend to supplant state law." *New York State Conf. of Blue Cross & Blue Shield Plans*
 15 *v Travelers Ins. Co.*, 514 U.S. 645, 654 (1995) ("Travelers"). See also *De Buono v. Nysa-Illa*
 16 *Med. & Clinical Servs. Fund*, 520 U.S. 806, 814 (1997) (holding that "relating to" language in
 17 preemption statute does not modify the starting presumption against preemption).

18 The ADA's purposes are described as follows:

19 A bill to amend the Federal Aviation Act of 1958, as amended, to encourage, develop,
 20 and attain an air transportation system which relies on competitive market forces to
 21 determine the quality, variety, and price of air services, and for other purposes. S. 2493,
 22 95th Cong., Public Law 95-504, 92 Stat. 1705.

23 Within the context of a federal statute whose declared purpose was to place the air
 24 transportation system on a "competitive market forces" basis, it is not rational to argue as AA
 25 does here that the ADA was intended to confer de facto immunity from state common law in
 26 situations like those described in the Complaint. Indeed, it is inconceivable that Congress
 27 intended to prohibit the use of state tort law to provide remedies to passengers faced with the
 28 dangerous, and egregious situations like those described in the Complaint. The Supreme Court
 normally defers to state common law in lawsuits against airlines for misconduct or negligence.

1 For example, see *Zicherman v Korean Air Lines Co.*, 516 U.S. 217 (1996) forbidding U.S. courts
 2 from invoking any federal common law, maritime law, or foreign law in aircraft cases,
 3 overturning prior law to the contrary, but rather instructing the courts to rely on the common
 4 law of the forum state with its choice of law rules, federal statutes and treaties. See also,
 5 *Maddox v American Airlines, Inc.*, 298 F.3d 694, 697 (8th Cir. 2002).

6 This presumption against preemption applies both to the question of whether Congress
 7 intended to displace state law in the first instance, as well as to the "scope" of any preemption
 8 that may be found. *Medtronic, Inc. v. Lohr*, 518 U.S. 470, 485 (1996). The presumption against
 9 preemption is particularly strong when it comes to state tort common law governing which is
 10 traditionally determined by the state law.

11 In areas of traditional state regulation, we assume that a federal statute has not
 12 supplanted state law unless Congress has made such an intention clear and manifest.
Bates v. Dow Agrosc̄ences L.L.C., 544 U.S. 431, 449 (2005).

13 Most particularly, there "is a strong presumption against preemption when the federal
 14 government regulates in areas traditionally left to the states, such as health and safety." *Pinney*
 15 *v. Nokia, Inc.*, 402 F.3d 430, 457 (4th Cir., 2005). Indeed, the proponents of preemption bear
 16 a "considerable burden of overcoming the starting presumption that Congress does not intend
 17 to supplant state law." *De Buono*, 520 U.S. 806, 814 (internal quotation omitted.)

18 Thus, to prevail here, AA must overcome a "strong" presumption that state common law
 19 is not preempted, *Pinney*, 402 F.3d 430, 457, and bear the "considerable burden of
 20 overcoming" the starting presumption that it is not preempted. *De Buono*, 520 U.S. 806, 814.

21 No court has found airline immunity from state tort law for an airline confining
 22 passengers against their will for over nine hours on aircraft on the ground without survival
 23 necessities of water, food, lavatory use, breathable air for its own pecuniary benefit, when there
 24 exists no federal statutes or rules specifically prohibiting or giving any federal remedy for such
 25 wrongful conduct under federal statutes. No court has reached such a conclusion and this
 26 cannot be the basis for granting a motion to dismiss the Complaint especially under FRCP 12(b)6
 27 for failure to state a cause of action.

28

1 Moreover, defensive pleas and opining of Plaintiff's counsel that the Complaint
 2 allegations are factually improbable is not a basis for dismissal of a complaint. For purposes
 3 of a Rule 12(b)6 motion (as with remand motions) the court must accept as true the well pleaded
 4 allegations in the complaint and draw all inferences therefrom in favor of the non-moving party.
 5 *Independent Federation of Flight Attendants v Cooper*, 141 F.3d 900, 901 (8th Cir. 1998)

6 **C. Defendant's argument that "field preemption" requires dismissal of the Complaint
 7 is without merit.**

8 **1. Background of Aviation Field Preemption.**

9 AA's preemption argument presented in Point III. A of its Memorandum of Points and
 10 Authorities (AA Memo) is that when Congress enacted the Federal Aviation Act of 1958 (FAA
 11 1958) (49 U.S.C. Sections 40101, et seq.) and regulations issued under it by the Federal Aviation
 12 Administration (FAA), it impliedly occupied the field and preempted all state law relating to the
 13 "health and safety of passengers during flight." AA Memo at p. 4. This argument is without
 14 merit.

15 First it is untrue, as no court has found total preemption of state law, especially as it
 16 relates to common law damages for torts and contract disputes. Second, Congress has enacted
 17 a whole series of exceptions to preemption by the FAA 1958 that negate any general theory of
 18 implied preemption and has issued very specific preemption provisions. E.g. Savings clauses
 19 preserving state common law tort claim rights in Federal Aviation Act 49 USC Sec. 40120(c);
 20 the ADA Proprietor Exception, 49 U.S.C. Sec. 41713(b)(3)(2000) [exempting state and local
 21 airport authority regulations controlling airport premises from preemption]; 49 U.S.C. Sec.
 22 41713(b)(4)(B)(i) [safety exception to ADA preemption of "laws related to a price, route or
 23 service" of air carriers of property]. Third, neither the U.S. Federal Aviation Administration or
 24 its parent agency the US Department of Transportation had any regulations governing tarmac
 25 confinements in place as of December 29th, 2006, the date of the incident complained of and
 26 no federal statute or regulation has been enacted since. Fourth, the AA conduct that is the
 27 subject of the Complaint took place on the ground, not in flight. Fifth, even where field
 28 preemption is found, the courts permit plaintiffs to pursue state tort remedies unless a federal
 remedy for injured persons is provided.

1 Field preemption occurs when there is a “scheme of federal regulation ...so pervasive as
 2 to make reasonable the inference that Congress left no room for the states to supplement it.”
 3 *English*, 496 U.S. at 79. (AA has properly not claimed conflict preemption which occurs when
 4 state law actually conflicts with a federal statute or regulation.) The mere fact that Congress has
 5 enacted federal detailed legislation addressing a matter of dominant federal interest does not
 6 indicate intent to displace state law entirely. *English*, 496 U.S. at 82.

7 **2. The statutory and case law on field preemption shows that state law plays a
 8 significant role in aviation, and even where field preemption is found state tort remedies
 remain.**

9 The Federal Aviation Act of 1958 reenacted in 1994 has a savings clause and was clearly
 10 not intended to divest states of any jurisdiction they currently had, but was rather intended to
 11 give the federal government concurrent jurisdiction with states where it was felt this would
 12 contribute to the administration of justice and protect air commerce. See gen. 8A Am. Jur.2d
 13 Aviation Sec. 222; *US v Healy* 376 U.S. 75 (1964); 49 USCA Sec. 46501(1).

14 The Supreme Court held in *City of Columbus v Ours Garage & Wrecker Serv.*, 536 U.S.
 15 424,438 (2002) that the safety exceptions in parallel preemption provisions are intended only
 16 to clarify that those provisions do “ ‘not restrict’ the existing ‘safety regulatory authority of a
 17 State.’ ” Moreover, the legislative history of the ADA makes it clear that “State authority to
 18 regulate safety is unchanged, since State regulation in those areas is not a price, route or
 19 service and is therefore unaffected.” H.R. Rep. No. 103-677 at 85, 1994 U.S.C.C.A.N. at 1756.

20 The Tenth Circuit in *Cleveland v Piper Aircraft Corp.*, 985 F.2d 1438, 1444 (10th Cir.
 21 1993) firmly rejected the claim that the field of aviation safety was preempted by implication,
 22 reasoning that the ADA showed a conscious choice to preempt state economic regulation and
 23 was a reliable indication of Congressional intent. The court also found that by Congress
 24 expressly preempting one kind of state regulation, this implies it did not intend to preempt
 25 another. The Eleventh Circuit agrees. *Pub. Health Trust v Lake Aircraft*, 992 F.2d 291, 295
 26 (11th Cir. 1993).

27 The Third Circuit in *Abdullah v American Airlines*, 181 F.3d 363 (3rd Cir. 1999) found
 28 field preemption for airline safety, but also found Congress had not occupied it in a way that

1 precluded states from imposing their own common law damage remedies because such
 2 remedies would not interfere with federal objectives. See also, *Aldana v Air East Airways*, 477
 3 F.Supp.2d 489 (D.Conn. 2007), [State common law negligence standard preempted for injuries
 4 and emotional distress to persons on ground injured in air crash, but plaintiff could recover in
 5 tort if violation of standard of care set forth in FAA rules was violated], citing *Silkwood v Ker-*
 6 *McGee Corp.*, 484 U.S. 238 (1984) [holding state tort remedies remain available even where
 7 there is preemption if Congress does not provide a federal remedy for persons injured by illegal
 8 conduct].

9 The Second Circuit in *In re Air Crash Disaster*, 635 F.2d 67, 74 (2d Cir. 1980) rejected
 10 as meritless a claim that New York's General Business Law Sec. 245(1) that prohibits reckless
 11 or careless operation of aircraft, is preempted by federal law. Reaffirmed in *Air Transport*
 12 *Association*, supra 3/25/08. The Eighth Circuit has likewise taken the position that it will not
 13 preempt state tort law by field preemption absent a clear Congressional intent to do so.
 14 *Wuebker v Wilber-Ellis Co.*, 418 F.3d 883 (8th Cir. 2005).

15 California state courts also hold airlines to account for negligent torts even if preemption
 16 is found. See *Vinnick v Delta Airlines, Inc.*, 113 Cal. Rptr. 2d 471 (Cal.Ct. App, 2nd Dist., 2001)
 17 [negligent storage in overhead bin]; *Romano v American Trans Air*, 56 Cal. Rptr.2d 428 (Cal.Ct.
 18 App. 2nd Dist., 1996).

19 The District court and state court decisions have decided most cases involving the
 20 defense of preemption to state tort and contract law claims and treat them quite differently and
 21 more deferentially than those involving state statutes. *Huntleigh Corp. v La. State Bd. of Private*
 22 *Sec. Examiners*, 906 F. Supp. 357, 361 (MD La. 1995)[“[T}he policies and equities involved in
 23 cases based on state tort or contract law are obviously very different than those in which a state
 24 attempts to directly regulate an air carrier.”]

25 In one very recent case on point, *Perdigao v Delta Airlines, Inc.* ___ So.2d ___ (Ct. App.
 26 La., 5th Cir., 2007) decided 11/13/07 111307 LACA5, 05-LA325, where a passenger who was
 27 held on the runway for 8 hours at the New Orleans airport where the airline did not allow
 28 passengers to move around or use restrooms suffered blood clots, the court found no

1 preemption for a negligence claim under the ADA or the FAA, and distinguished *Witty* as only
 2 barring a claim for failure to warn.

3 **3. The cases cited by AA do not support its argument of field preemption in this case.**

4 In *Witty v Delta Air Lines, Inc.*, 366 F.3d 380, 385 (5th Cir. 2004) the court held
 5 preempted a state claim for failure to warn passengers of health risks from Deep Vein
 6 Thrombosis (DVT) because federal and state warning requirements conflicted. It declined to
 7 reach the question of whether field preemption would also preclude federal claims for failure
 8 to warn.

9 In *Montalvo v Continental Airlines*, 508 F.3d 464 (9th Cir. 2007), the court found field
 10 preemption because federal DVT regulations included various specific warnings to passengers,
 11 completely occupying the field, but then reversed and remanded to the lower court for fact
 12 finding on a claim of negligence in seat design which it held was not necessarily preempted.

13 Accordingly, there is no merit in AA's argument that field preemption requires dismissal
 14 of the Complaint in this case. There were and are no federal regulations covering lengthy
 15 tarmac confinements beyond the most general standard of the safe operation of aircraft. But
 16 even if preemption of a state negligence standard were found, tort remedies remain available
 17 based on federal standards of due care in the operation of aircraft as no federal remedy exists
 18 for persons harmed by unsafe airline operations.

19 AA relies on *Abourezk v New York Airlines, Inc.*, 895 F.2d 1456 (D.C. Cir. 1990), which
 20 held against a passenger held three hours on the ground (not 9 plus hours as in this case), but
 21 this fact based decision was based on one individual not suffering more than a minor
 22 inconvenience, not involuntary confinement of thousands in overcrowded conditions for
 23 upwards of 9 hours or more, with deception and hardship. This decision was also based on a
 24 summary judgment motion after extensive discovery, not a motion under 12(b) 6 dismissal of
 25 a complaint with no opportunity for filing an amended complaint or discovery. Furthermore,
 26 this case was not a preemption case but was decided on the facts of a three to four hour delay
 27 in the plaintiff reaching his destination. Here the delay was over 24 hours due to the
 28 involuntary confinement of plaintiff and others similarly situated imposed by AA. And finally

1 the appeal court noted that the plaintiff could still have prevailed against a motion for summary
 2 judgment if he had shown exigent circumstances.

3 Finally, AA's fact based defensive pleas by its counsel that weather and safety were the causes of the delays and confinements are directly contradicted by the Complaint allegations.
 4 The complaint allegations must be taken as true for the purposes of a 12(b)6 motion.

5 **D. Express Presumption under the Aviation Deregulation Act of 1978 (ADA) does apply in this case as the Supreme Court has specifically exempted contract claims and the appellate courts do not allow tort claims such as those alleged in this case to be dismissed based on preemption arguments.**

6 **1. ADA Preemption of State Statutes, Tort and Contract law**

7 The ADA preempts state laws "related to a price, route or service of an air carrier." 49 U.S.C. Sec. 41713(b)(1). The Supreme Court has interpreted this language to mean that a party seeking to prove preemption under the ADA must demonstrate that the challenged law either (1) makes explicit "reference to" an airline price, route or service" or (2) has a "connection with" an "airline price route or service." *Morales v TWA*, 504 U.S. 374, 384 (1992). In *Morales*, state attorney general rules covering the terms of air fare advertisements were deemed preempted. In *American Airlines v Wolens*, 513 U.S. 219, 230 (1995), the only other ADA case decided by the Supreme Court, changes to a frequent flyer program were held preempted. However, the Court further held that a state did not "enact or enforce a law" within the meaning of the ADA when it allowed civil action for breach of contract against the airline, because giving effect to the economic purpose of the ADA required interpreting the term "law" to exclude a private contract. "Market efficiency requires effective means to enforce private agreements." Id. (internal citations omitted).

8 Following *Morales* and *Wolens'* creation of a preemption "escape hatch," the Second Circuit in *Abu-Brisson v Delta Air Lines*, 128 F.3d 77, 81 (2d Cir. 1997), held that "some state actions may affect airline fares in too tenuous, remote or peripheral a manner to have pre-emptive effect." Id. (internal quotations and alterations omitted). In *Abu-Brisson*, state age discrimination claims were upheld against preemption where the state law a) had no "reference to" an air carrier's rates or services and b) as to the "connection with" prong did not establish

1 that enforcing state law would have an economic impact. The other circuits have generally
 2 followed this approach.

3 Here the common law torts and contract law have no “reference to” an air carrier’s rates
 4 and services and no “connection to” has been proven, rather merely alleged on brief.

5 The President and CEO James May of the Air Transport Association of America, Inc.,
 6 which is the trade association representing AA in legislative matters, testified before Congress
 7 in 2007 that incidents of long tarmac confinements as set forth in the Complaint were extremely
 8 rare, and that the likelihood of delays of 3-5 hours or more occurring again was “extremely
 9 small.” Aviation Consumer Issues: Hearing Before Subcomm. On Aviation of the H. Comm.
 10 on Transportation. H.R. Hrg. 110-29 (2007) (“Aviation Consumer Issues”, at 92. See also
 11 <http://www.airlines.org/government/testimony/ATA+Testimony+-+President+and+CEO+Jim+May+on+Aviation+Consumer+Issues.htm>

12 Congressional testimony is an appropriate subject of judicial notice. See *Xiao Xing Ni*
 13 v *Gonzales*, 494 F.3d 260, 269 n. 7 (2d Cir. 2007). Therefore, AA’s own representative to
 14 Congress indicates that no significant economic effect exists. Plaintiff’s counsel is aware of only
 15 one other incident similar to this one that resulted in lawsuits and recoveries, *Koczara et al v*
 16 *Wayne County and Northwest Airlines*, arising out of the mass stranding and confinement of
 17 several thousand passengers in Detroit in January 1999. See attachment to Paul Hudson’s
 18 Declaration in support of pending Motion to Remand in this case.

19 *Morales* and *Wolens* gave no specific test for what state law or actions would be
 20 preempted. But the Supreme Court did give some examples, including state laws against
 21 gambling, prostitution, obscene depictions in fare advertising and contract disputes. *Morales*
 22 at 390; *Wolens* at 230.

23 Here, there are state criminal statutes against false imprisonment which make such
 24 conduct as described in the Complaint, potentially a criminal as well as a common law civil
 25 offense. See Cal. Penal Code, Sec. 236 [“false imprisonment is the unlawful violation of the
 26 personal liberty of another”]; Texas Penal Code Sec. 20.02 Unlawful Restraint [offense defined
 27 as intentionally or knowingly restraining another person], Sec. 20.01 (1) [“‘restrain’ means to

1 restrict a person's movements without consent, so as to interfere substantially with the person's
 2 liberty, ... by confining the person.

3 Proof of the violation of such statutes or a regulation, the elements of which are
 4 contained in the Complaint allegations, would be evidence of negligence at the least.

5 **2. "Service" in the transportation industry means transportation offered for a price
 6 along a route.**

7 The word "service" is a term of art in the transportation industry that is usually
 8 understood to mean "a regularly scheduled trip over a transportation route, Webster's 3rd New
 9 Int'l Dictionary 2075 (1976). Thus " service" refers to the transportation that an airline offers
 10 for a price along a route, as in "air service from San Francisco to Dallas three times a day", and
 11 not everything an airline does to or for a passenger.

12 The Ninth Circuit adopted this narrow definition in *Charas v TWA*, 160 F.3d 1269, 1265-
 13 66 (9th Cir. 1998) (en banc) ["Nowhere in the legislative history, or in what remains of the
 14 federal airline regulatory statutes, does Congress intimate that 'service' in the context of
 15 deregulation, includes dispensing of food and drinks, flight attendant assistance, or the like."]
 16 And this view has since been joined by the Third Circuit in *Taj Mahal v Delta Airlines*, 164 F.3d
 17 186, 194 (3rd Cir. 1998).

18 In *Charas*, the court noted that the narrow definition of services is strongly supported by
 19 the legislative history of the ADA and by other uses of the word "service" or "services" in
 20 aviation law, which nearly always uses it in the sense of point to point transportation. See generally, U.S. H.R. Comm. on Pub. Works, Legislative History of the Airline Deregulation Act
 21 of 1978 (1979). Throughout the history, the word "service" is frequently used in this narrow
 22 sense and virtually never in any other. See e.g., H.R. Rep. No. 95-1211, at 2-3, (1978);
 23 Christopher S. Moran, "Flying the Not-So-Friendly Skies: Charas v TWA's definition of 'Service'
 24 under the ADA's Preemption Clause Exposes Airlines to Tort Liability," 65 J. Air L. & Com. 497,
 25 518 (2000). An examination of the sections immediately following section 41713 the
 26 preemption clause makes this clear. See 49 USC Sec. 41714 ("basic essential air service... from
 27

28

1 an eligible point to a high density airport"), Sections 41716, 41717, 41719, 41732-41748,
 2 41761-41764, 40106, 41101, 44706.

3 Of course, if the term "services" refers to point-to-point transportation, then the provision
 4 of basic human necessities and refraining from unlawful imprisonment or fraud and deceit is not
 5 a "service" that is preempted under ADA.

6 The Fifth, Seventh and Eleventh Circuits include in the "service bargain" provision of
 7 food and drink, and baggage handling in addition to the transportation itself. However, fairly
 8 read, food and drink refers to the choices of food and drink offered to passengers as amenities,
 9 on the basis of which the airlines have sometimes competed. Provision of basic human
 10 necessities during prolonged involuntary confinement cannot be considered part of the "air
 11 carrier services bargain" to which the Fifth Circuit refers. In *Hodges v Delta Airlines*, 44 F.3d
 12 334, 336 the Fifth defined the term to mean "a bargained for or anticipated provision of labor
 13 from one party to another."

14 Applying this definition, the Fifth Circuit found no preemption of a claim that Delta was
 15 negligent in allowing storage of a case of rum in an overhead storage bin. *Hodges* at 340. The
 16 Court goes on to note that its definition of "service" is supported by the view of the Civil
 17 Aeronautics Board (CAB) that "the ADA was concerned solely with economic deregulation."
 18 *Hodges* at 337.

19 In *Travel All Over the World v Kingdom of Saudi Arabia*, 73 F.3d 1423 (7th Cir. 1996),
 20 the Seventh Circuit held that false statements by an airline about a travel agencies ticket
 21 practices did not relate to a "service". Even though ticketing is a "service" under the definition,
 22 the false statements were "[c]ertainly ... not part of any contractual arrangement that [the airline]
 23 had with the agency or its clients." *Travel* at 1433.

24 Similarly, in *Branche v Airtran Airways, Inc.*, F.3d 1248, 1260 (11th Cir. 2003), the
 25 Eleventh Circuit held that a claim of wrongful discharge by an employee that had reported safety
 26 violations was not preempted, because "safety is not a basis on which airlines compete for
 27 passengers, and as such is not something for which air travelers bargain; it is implicit in every
 28 ticket sold by every carrier." "Service" is "limited to bargained for aspects of air travel over

1 which carriers compete. By contrast, those elements of air carrier operations over which airlines
 2 do not compete are not “services” within the meaning of the ADA’s preemption provision, and
 3 state laws relative to these elements are not preempted.” *Branche* at 1258.

4 As the District court in *Air Transport Association, Inc. v Cuomo*, ___ F.Supp.2d ___
 5 2007 WL 4480046, * 4 (NDNY 2007) recently noted in upholding a New York statute
 6 mandating certain necessities for passengers held on the ground by airlines for over three hours,
 7 “passengers do not contract for access to bathrooms, air and water; the provision of these
 8 necessities is presumed.” The court per Judge Kahn observed further that the New York statute
 9 required necessities only in “extreme circumstances.” And that “to contain people on grounded
 10 planes for hours without necessities threatens public health.”

11 But the Second Circuit in a per curium decision issued March 25th, 2008, found this New
 12 York statute that required necessities after three hours on the ground with potential fines of
 13 \$1,000 per passenger, while “laudable” was preempted under the ADA as a “service” which
 14 could not be regulated by state consumer protection statutes. However, the court went on to
 15 reaffirm and strengthen an earlier decision holding that state tort actions and claims by
 16 passengers were not preempted. Dec. at p. 14-15. It further implied that federal standard of
 17 care might be used in such cases. *Air Transport Association of America, Inc. v Cuomo*, ___ F.3d
 18 ___ (2nd Cir. 2008) 07-5771cv.

19 The Fourth Circuit’s decision in *Smith v Comair, Inc.* 134 F.3d 254, 259 (4th Cir. 1998),
 20 also supports this conclusion. It held that although boarding procedures were clearly a
 21 “service,” the ADA did not preempt a claim for false imprisonment based on Smith’s alleged
 22 detention while he was being denied boarding, as his claim was based on “outrageous conduct”
 23 by the airline. Refraining from outrageous conduct is not a “service.”

24 In the one ADA case heard by the 8th Circuit, *Botz v Omni Air Int’l*, 286 F.3d 488 (8th Cir.
 25 2002), a flight attendant sought to use a Minnesota whistle blower statute to refuse work
 26 assignments, and the court ruled that the application of that state statute to that situation was
 27 preempted by the ADA. The 8th Circuit has never ruled on an ADA case involving common law
 28 torts and breaches of contract against an airline by a passenger as presented in this case.

1 However, it has held that there is no preemption when the conduct in a representation dispute
 2 between unions does not require interpretation of collective bargaining agreements, but is based
 3 on state tort law if it is only of peripheral concern to the Railway Labor Act preemption clause.
 4 *Independent Federation of Flight Attendants v Cooper*, 141 F.3d 900. 903 (8th Cir. 1998) citing
 5 *Hawaiian Airlines v Norris*, 512 U.S. 246, 263 (1994).

6 The Sixth Circuit has also turned back airline knee jerk defensive claims of preemption
 7 in *Wellons v Northwest Airlines, Inc*, 165 F.3d 493 (6th Cir. 1999) [claims bore only the most
 8 tenuous relation to airline rates, routes, or services].

9 The denial of basic necessities, as set forth in the Complaint constitutes outrageous
 10 conduct that cannot be considered part of any bargained for exchange and under Ninth Circuit
 11 precedent in *Charas* is not a “service” subject to preemption under the ADA.

12 Certainly, passengers do not bargain for a 9 hour plus tarmac confinement within the
 13 control of the airline, any more than they do for any other tort or even criminal conduct
 14 involving bodily injury. Here AA also voluntarily promised in its contract of carriage and in
 15 its customer service plan that it would provide the very necessities and compensation that it
 16 denied to Kathleen Hanni and others similarly situated, placing the contract cause of action
 17 within the exception carved out by *Wolens*. AA admits the contract cause of action is not
 18 preempted except possibly to the extent that an implied covenant of good faith is included in
 19 its written contracts with Plaintiff. See AA Memo at p. 14.

20 Further, “service,” taken out of context as recognized by both the Supreme Court and the
 21 Ninth Circuit is broad enough to cover any act that one performs for another, and “related to”
 22 can mean anything an airline does as everything is ultimately related to everything else. The
 23 Supreme Court noted in *Travelers* 514 U.S. at 655, it is particularly necessary in preemption
 24 cases to limit “related to” interpretation. “If ‘relate to’ were taken to extend to the furthest
 25 reaches of its indeterminacy, then for all practical purposes preemption would never run its
 26 course, for really, universally, relations stop nowhere.” Id. Because the phrase “related to” is
 27 vague, “[w]e simply must go beyond the unhelpful text and the frustrating difficulty of defining

28

1 its key term, and look instead to the objectives of the [relevant] statute as a guide to the scope
 2 of the state law that Congress understood would survive." Id. at 656.

3 As Justice Scalia noted in *Cal. Div. of Labor Stds. Enforcement v Dillingham Constr.*,
 4 N.A., 519 U.S. 316, 355 (1997) (Scalia, J., concurring), applying the phrase 'relate to' "according
 5 to its terms was a project doomed to failure, ...since everything is related to everything else."
 6 And statutes using this language provide an "illusory test, unless the Court is willing to decree
 7 a degree of preemption that no sensible person could have intended—which it is not." Id. at
 8 335-36.

9 It strains credulity to the breaking point to believe that immunity from tort law for false
 10 imprisonment, fraud or outrage are what Congress had in mind when, in the context of the
 11 economic deregulation of the airlines, it barred states from re-regulating airline "services."

12 Those "services" that Congress sought to protect from state regulation were the air
 13 transportation services that form the central element of the bargain between passenger and
 14 airline. As the Fifth Circuit has observed, statements of the Civil Aeronautics Board
 15 implementing airline deregulation "strongly support the view that the ADA was concerned
 16 solely with economic deregulation." *Hodges v. Delta Airlines, Inc.*, 44 F. 3d 334, 337 (5th Cir.,
 17 en banc, 1995). And the Ninth Circuit ruled in *Charas* in adopting the narrow definition of
 18 "service" as point to point transportation that food and drink service and passenger assistance
 19 are not preempted under ADA.

20 Prohibiting passengers from exiting aircraft to the airport terminal in this situation of
 21 lengthy delay would not impact on "routes", "prices" or schedules, any more than evacuating
 22 passengers from a burning aircraft on the ground or other survival or rescue type measures.
 23 Furthermore, the fact that AA also contracted with passengers and recognized but did not follow
 24 here its own declared policies and contractual obligations in situations of lengthy delay, makes
 25 this argument all the more fatuous. At the least, contested factual assertions and defendant
 26 speculations in a Rule 12(b)6 motion on brief do not justify dismissal of the Complaint prior to
 27 answer or any factual discovery.

28

1 Even were the Court to somehow conclude that unspecified, necessary food, water, and
 2 waste removal after protracted tarmac delays were airline "services" within the meaning of the
 3 ADA's preemption provisions and contrary to Ninth Circuit precedent, this would still not avail
 4 AA here.

5 Under the preemption principle as elucidated by the Second Circuit following *Wolens*,
 6 and followed generally by other circuits, it is not sufficient that the subject matter of a state law
 7 or tort fall within the description of the federal statute's preemption provision. To be
 8 preempted, the state law or tort must have the effect of frustrating the purpose of the federal
 9 statute. As that Court has said: "Most central to this analysis, Delta is unable to establish that
 10 enforcing the city and state human rights laws in this case would frustrate the purpose of the
 11 ADA." *Abdu-Brisson*, 128 F.3d 77, 84 (2nd Cir. 1997) (emphasis added). See also, *Gary v Air*
 12 *Group, Inc.*, 397 F.3d 183 (3d Cir. 2005) ["services" limited to bargained for aspects of airline
 13 operations; state whistle-blower law not pre-empted]; *Montalvo v Spirit Airlines*, 508 F.3d
 14 464(9th Cir. 2007) [Seat arrangement to prevent DVT not necessarily pre-empted, remanded
 15 for development of record on whether arrangement would affect air fares].

16 AA here has not, nor could it, show that allowing passengers to exit the aircraft or
 17 providing stranded passengers with the bare essentials of survival "frustrates" the purpose of the
 18 ADA, which is economic deregulation. At the very most, state common law relates to "services"
 19 only in some tenuous, remote or peripheral way and [if] thus preempted, then it is federal law
 20 which is unnecessarily interfering with legitimate state laws and policies." *Abdu-Brisson, supra*
 21 at 86.

22 In summary, the federal circuits are divided over the meaning of "service", but even
 23 under the broader of the two definitions adopted, depriving passengers of basic human
 24 necessities and refraining from false imprisonment is not a "service." Congress' use of the
 25 ambiguous term "service" does not demonstrate the "clear and manifest purpose" required to
 26 show preemption under the ADA for state common law torts.

27 **3. Recent cases also show a trend in court decisions in favor of non-preemption for**
torts that are outside of the normal services provided by airlines to passengers, and a
 28

1 **reluctance to dismiss tort claims based on preemption leaving passenger plaintiffs with no
2 legal remedies.**

3 A test developed (now known as the RomBom test) by the District Court in *Rombom v
4 United Air Lines, Inc.*, 867 S.Supp. 214 (SDNY 1994) is now widely used to analyze preemption
5 issues on a case by case basis as it relates to laws that affect services. See *Donker v British
6 Airways Corp.*, 62 F.Supp. 2d 963 (EDNY 1999) [noting that under *Wolens* contract claims are
7 not preempted , but statutory and tort claims against airlines require case by case analysis and
8 determination] In contrast, the 18 year old *Abourezk* case relied on by Defendant has not been
9 cited or followed by other courts in deciding false imprisonment cases.

10 In *Rombom*, a passenger claimed she was ejected from a flight for no good reason and
11 then the airline had her arrested. The court found preemption for claims arising from the
12 ejection but not for the passenger's confinement afterwards. The court noted, "Confining the
13 preemption inquiry to the question of whether the tasks implicated in the complaint...are
14 services under [the ADA] is inadequate. The manner in which the inflight activity is conducted
15 also bears on the question of preemption." *Rombom* at 221. Under the *Rombom* test, the court
16 examines three factors: 1) whether the activity is an airline service, 2) whether the claim affects
17 airline services directly, and 3) whether the underlying tortious conduct affects the airline
18 service directly. These factors are progressive so that the answer to all must be "yes" for a claim
19 to be preempted.

20 In the subject case, the airline admits that it made a mistake in confining its passengers
21 in the December 29th, 2006 mass stranding and issued a apology and a \$500 voucher to
22 thousands of passengers. The Defendant's assertion on brief that depriving passengers of their
23 liberty on the ground for 9 hours without water, food or bathroom facilities is a "service" is
24 frivolous on its face and completely inadequate to sustain a 12(b)6 motion.

25 AA has not answered the Complaint but its counsel on brief claims and AA in public
26 statements asserts that the confinements were due to weather and to provide safe service. These
27 are defensive pleas and cannot be used to dismiss the Complaint which claims the opposite.
28 Therefore the second prong is fact based and hotly contested which cannot be decided on a

1 12(b)6 motion in favor of the defendant. Plaintiff has evidence that AA was using confinement
 2 to avoid the expenses of accommodating passengers under its contract of carriage, knowingly
 3 misrepresented weather to passengers as the reason for the lengthy confinements on December
 4 29th, 2009, and was financially rewarding its employees to engage in or cooperate in its wanton
 5 deception. Plaintiff fully expects to be able to prove such in discovery and if necessary at trial.

6 As to the third prong, that confinements of over 9 hours on the ground and/or depriving
 7 passengers of water, bathroom facilities, and food were reasonably necessary to provide air
 8 transportation service, even AA does not allege such.

9 Accordingly, under the *Rombom* test there is no basis for finding preemption at this time
 10 for any of the Complaint's tort claims.

11 As to punitive damages, this normally requires malicious, wanton, or reckless conduct,
 12 and again is fact based and cannot be determined prior to discovery. The cases cited by
 13 Defendant on brief involved wrongful cancellation of tickets and release of customer
 14 information to the government for security reasons without customer permission or knowledge,
 15 not as may be the case here a civil or even a criminal conspiracy to endanger passengers on a
 16 massive scale with lengthy confinements in order to avoid its contractual obligations and
 17 defraud its passengers, or at least a corporate policy of lengthy tarmac confinements in situations
 18 of mass flight diversions to avoid overnight compensation to passengers.

19 There is no *per se* ban on punitive damages against airline corporations in the proper
 20 case, as they are meant to deter and punish illegal conduct that would otherwise result in a
 21 windfall for defendant's illegal conduct notwithstanding compensatory damages. See *Price v*
 22 *Delta Airlines Inc.*, 5 F Supp 2d 226, 238 (D Vt. 1998). The plaintiff in this case has indicated
 23 a desire to have any such award donated to charity.

24 Since the Complaint was filed we have learned the identity of an AA manager at Austin
 25 and have reason to believe that the misrepresentations of bad weather were orchestrated by an
 26 operations manager for the DFW airport, that the AA operations manager at Austin repeatedly
 27 refused to permit aircraft to come into the terminal even though gates were offered and made
 28 available by the airport authorities for that purpose and there was no operational, safety or

1 security reason to hold passengers on aircraft after many hours, that AA knew passengers were
 2 suffering, that AA controlled the aircraft on the ground at issue, not the FAA or TSA, that he had
 3 buses to deplane passengers but refused to use them, that AA rewards its managers with bonuses
 4 based on how little they pay out to passengers for extended delay compensation or alternate
 5 transportation, and that AA flight crews are rewarded with full flight pay for on ground
 6 confinements but are disciplined and/or receive little or no pay if they permit passengers to
 7 remain in or go to the airport terminal in situations of long on ground delays.

8 **4. The torts of false imprisonment, emotional distress, fraud and deceit, and negligence
 9 are not preempted where, as here, an airline confines passengers against their will for an
 extended period of time without legal justification, while depriving them of basic survival
 necessities of water, food, bathroom facilities, breathable air in overcrowded conditions.**

10

11 Numerous court decisions deny preemption of false imprisonment and related claims
 12 against airlines. Defendant's brief misstates and distorts the case law on preemption of the tort
 13 of false imprisonment against airlines beyond recognition. Beyond the distortions of *Abourezk*,
 14 set forth above, Defendant's counsel misstates the holding in *Chrissafis v Continental Airlines,
 Inc.*, 940 F.Supp. 2d 1992, 1300 (N.D. Ill. 1996). Contrary to Defendant counsel's false
 15 assertions in its AA Memo at ft. 10, the court denied a 12(b)6 motion based on preemption and
 16 allowed the plaintiff to proceed on her claims for false imprisonment and emotional distress.
 17 The court in *Chrissafis* also collected the lower court cases on false imprisonment claims against
 18 airlines and noted that while they seem divergent on the issue of preemption, they can be
 19 reconciled. The cases that found ADA preemption for false arrest and false imprisonment
 20 claims generally involved incidents where the crux of the passenger claim was a refusal to
 21 transport or refusal to board. Where the airline provided false information or withhold material
 22 information, as alleged herein, the courts rule against preemption.
 23

24 Fraudulent inducement was not preempted under ADA in *Lyn-Lea Travel Corp. v
 25 American Airlines*, 283 F.3d 282 (5th Cir. 2002); nor negligence in *Bennett v Southwest Airline
 26 Co.*, 484 F.3d 907 (7th Cir. 2007) [negligence claims not preempted and case remanded to state
 27 even though negligence involved FAA regulations as well as state tort law]. State tort law
 28 claims for false imprisonment and infliction of emotional distress arising from airline

representative conduct were also held outside the preemptive scope of the ADA in *Kalantar v Lufthansa German Airlines*, 402 F.Supp.2d 130, 141 (DDC 2005). In *Alshrafi v American Airlines, Inc.*, 321 F.Supp.2d 150 (D.Mass. 2004), it was held that ADA does not preempt intentional infliction of emotional distress or discrimination claims. See also, *Somes v United Airlines, Inc.*, 33 F.Supp.2d 78 (D.Mass. 1999) [negligence for failure to provide automatic defibrillator on aircraft not preempted]. See also, *Delta Airlines v Cook*, 816 NE2d 448 (Ind. App. 2004)[no preemption for negligence, emotional distress and contract claims where airline allowed deranged passenger on board]; *White v America West Airlines, Inc.*, 786 NE2d 497 (Ohio App., 2003) [Defamation not preempted]; *Knapp v American Airlines, Inc.*, 938 SW2d 357 (Tenn. 1996)[no preemption for negligence and contract claims for failure to assist passenger at airport].

In *Shqeirat v U.S. Airways Group, Inc.* ____ F.Supp.2d ____ (D. Minn. 2007) Civ. No. 07-1513, the court granted discovery on the issue of preemption where false imprisonment was claimed, rather than base its decision on untested allegations in motion practice and in the complaint.

II. The Complaint is sufficiently plead for relief on all causes of action, however, Plaintiff should be granted leave to file an amended complaint and to provide a more definite statement.

AA asserts that every cause of action should be dismissed for failure to state a cause of action sufficient for relief as a matter of law. However, the alleged deficiencies in pleading are more properly the subject of a demand for a more defendant statement. Modern pleading rules do not favor long complaints, and this complaint contains 100 paragraphs. Were all the detail demanded by Defendant included, it would have been much longer.

Moreover, the Complaint was drafted on short notice in late December 2007 and filed in California state court, not in U.S. District court. Some significant new facts have come to light which can now be included in the complaint. Under the California rules of civil procedure C.C.P. Sec. 472, "Any pleading may be amended once by the party of course, and without costs, and at any time before the answer or demurer is filed, or after demurer and before the trial of the issue of law thereon." 5 Witkin California Procedure, Pleading Sec. 1124 at p. 579 (Witkin

1 Legal Institute 1997)(emphasis in original), quoting CCP Sec. 472. "This section states the right
 2 to amend at the outset, for a limited period, *without leave of court.*" *Id.* (emphasis in original).
 3 In addition: "The trial court may, in its 'discretion,' allow amendments 'in furtherance of
 4 justice.' (C.C.P. Sec. 473) The policy of great liberality in permitting amendments at any stage
 5 of the proceeding was declared at an early date and has been repeatedly restated." 5 Witkin
 6 California Procedure Sec. 1126 at p. 581.

7 Under federal rules a party may amend the Complaint once prior to answer as of right.
 8 FRCP 15(a). And in case a motion to dismiss is granted, leave to amend should be granted even
 9 if not requested unless the defect could not possibly be cured by the allegation of other facts.
 10 *Putkowski v. Irwin Home Equity Corp.*, 423 F.Supp.2d 1173 (N.D.Cal. 2005); *Hall v. City of*
 11 *Santa Barbara*, 833 F.2d 1270, cert. denied, 485 U.S. 940 (9th Cir. 1986) (holding that leave to
 12 amend complaint, rather than dismissal, was appropriate course of action, where the opposition
 13 to a motion to dismiss fairly advised defendant in district court as to the nature of the claim);
 14 *Manary v. Manary*, 151 F.Supp. 446 (N.D.Cal. 1957) (where it could not be determined whether
 15 the action by wife for an amount allegedly due under an oral agreement was part of a property
 16 settlement decree which wife sought to annul, or whether it was an independent agreement,
 17 action would be dismissed with leave to amend).]

18 Where an opposing party finds a pleading too vague or ambiguous to respond to FRCP
 19 12(e) affords a solution of a motion for a more definite statement which points out the alleged
 20 deficiencies and the details desired.

21 The Plaintiff believes that its motion to remand should be granted, which would make
 22 this motion moot. However, if that motion is denied, then it is accordingly requested that the
 23 portion of the Defendant's motion to dismiss dealing with alleged defects in the Complaint be
 24 treated as a motion for a more definite statement, and should the court find any count deficient
 25 that the Plaintiff be granted a reasonable time to file an amended Complaint. Under Federal
 26 Rules of Civil Procedure, Rule 15(B)(2) leave to amend a complaint is to be freely given.

27 **A. False Imprisonment.**

28

1 Defendant counsel criticizes the drafting of the cause of action for false imprisonment as
 2 "formulamaic" but fails to state what is actually deficient in his opinion. False imprisonment is
 3 defined as the unlawful restraint by one person of the physical liberty of another without consent or
 4 legal justification. Am Jur. 2d False Imprisonment sec. 1. AA baldly asserts that false imprisonment
 5 must be pled under Texas law, but Plaintiff had no connection or ties to Texas other than the fortuity
 6 of her stranding there. Moreover, it has now been learned that a majority to the diversions from DFW
 7 and stranding and confinements on December 29th, 2006 were at non-Texas airports. The Complaint
 8 sufficiently pleads this cause of action alleging the time, date, place, and persons and entity responsible
 9 for the confinement and that it was against her will, as well as the deplorable conditions of her
 10 confinement, and the multiple deceptive and misrepresentations made by AA during the course of
 11 confinement. Complaint Par. 8-32, 44-52,54,62-74 . Cf. *Scofield v. Critical Air Medicine*, 45
 12 Cal.App.4th 990, 52 Cal.Rptr.2d 915 (1996) (holding that false imprisonment may be caused by fraud
 13 and deceit, as where an air transport service pretends to be the transport service that was actually called
 14 and moves in and actually transports children); 5 Witkin Summary of California Law Sec. 428 (10th
 15 Ed.) (explaining that a duty to provide a means of escape arises when plaintiff's confinement was
 16 induced by defendant's representation that assistance would be given when needed), discussing
 17 Rest.2d Torts Sec. 45.

18 Defendant counsel opines that plaintiff consented to the confinement and should have
 19 stated how she withdrew her consent and the confinement was justified by weather or safety
 20 considerations. AA Memo at p. 21. But consent and justification are affirmative defenses;
 21 plaintiff is not required to address such beyond stating that it was against her will as she did in
 22 the Complaint. Such matters are properly dealt with in the Defendant's Answer to the
 23 Complaint, and in the post pleading stages of litigation. Moreover, restraint is without consent
 24 if it is accomplished by physical force, intimidation or deception. Any consent must be free of
 25 compulsion or mistake, and the issue of voluntariness of consent is normally a jury question.
 26 See gen. Am. Jur. 2d False Imprisonment, Sec. 54.

27 **B. Intentional Infliction of Emotional Distress.**

28

AA contends that the Complaint shows plaintiff only suffered a minor inconvenience, insufficient for outrage. Apparently being locked in an airplane in overcrowded conditions for over nine hours or 15 hours total in what was supposed to be a 2.5 hour flight in hostage like conditions, suffering from thirst, hunger, anxiety, lack of breathable air or medications, watching others in extreme physical or emotional distress, deprived of toilet facilities all while being repeatedly lied to about the reasons and duration of the confinement by AA employees, does not seem outrageous or extreme to Defendant's officers and its counsel, but they are not the trier of fact. Again AA boldly asserts that the Complaint is deficient for Infliction of Emotional Distress under Texas rather than California without justification or authority. Universally accepted standards of civilized treatment for incarceration of prisoners disagree. Reckless conduct is sufficient for an Emotional Distress cause of action even under Texas law.

Moreover, outrageous conduct is also an issue of community standards. And the jury as the trier of fact will determine what conduct is considered outrageous in a civilized community. Whether certain behavior meets a community standard for outrageous behavior, not unlike indecency, which the Supreme Court noted in *Morales* is exempted from federal preemption, is normally a jury question. See *Newby v. Alto Riviera Apartments*, 60 Cal.App.3d 288, 131 Cal.Rptr. 547 (1976) (reversing trial court, appellate court held evidence sufficient to go to jury on the cause of action of intentional infliction of emotional distress, where landlord delivered an eviction notice (not pursued) to tenant organizer opposed to rent increases).

C. Negligence.

Defendant complains that this count is too vague, even though duty of care owed to passengers, breach and description of the breach and the degree of such, and causation, and damages are all pled. AA Memo at p. 22; Complaint at Par. 86-89. esp.51,52. The fact that some of the same factual allegations apply to false imprisonment or breach of contract is not grounds to dismiss a cause of action, as alternative pleading is the norm in modern pleading practice. See model pleadings for negligence. Am. Jur. Pleadings & Practice; *Mendoza v. City of Los Angeles*, 66 Cal.App.4th 1333, 1339, 78 Cal.Rptr.2d 525 (1998) (elements of negligence).]

D. Breach of Contract.

1 Defendant admits that breach of contract claims are not preempted under *Wolens*,
 2 (AA Memo at p. 18-19) but asserts that it is vaguely pleaded, that any implied covenant of good
 3 faith is preempted, and that the AA customer service plans are unenforceable. These are
 4 defensive pleas that in no way justify dismissal of the Contract cause of action as a matter of law.
 5 *Sterling v. Gregory*, 149 C. 117, 121, 85 P. 305 (1906) (elements of breach of contract).

6 First, the specific written contracts run over 60 pages, and California law does not require
 7 that they be attached to the pleading. The Complaint identifies the contracts, where they are
 8 available, notes that they will be made available to the Defendant and the Court, identifies the
 9 particular paragraphs that it is alleged the Defendant breached by name. Complaint Par. 91,
 10 93. Again, AA makes various defensive pleas and factual assertions which are contradicted by
 11 the Complaint and cites only Texas law without justification in support of its contentions.

12 The Complaint therefore provides sufficient notice of the alleged breaches, but to make
 13 it even more clear and definite, Plaintiff would agree to provide Defendant with a more definite
 14 statement setting forth further details of the breaches of contract cause of action.

15 **E. Deceit/Fraud**

16 The Complaint alleges that AA knowingly deceived Plaintiff with false statements and
 17 misrepresentations and concealment of material information in relation to the reasons for the
 18 confinement, diversions and schedule changes on December 29th and 30th, 2006, that AA had
 19 a duty to disclose material information related to its delays and diversions which it failed to do,
 20 and that plaintiff relied to her detriment on the false and deceptive statements of AA, and
 21 suffered damages thereby. See Complaint Par. 96-98 with references to specific factual
 22 paragraphs constituting the particulars of the alleged fraud or deceit; CC Sec. 1709; *Seeger v.*
 23 *Odell*, 18 C.2d 409, 414, 115 P.2d 977 (1941) (elements of fraudulent misrepresentation).

24 The Complaint goes on to detail the misrepresentations which include falsely invoking
 25 Force Majeure (weather and safety) as the reason for the confinements, extreme delays and
 26 failure to provide for necessities, whereas in truth the confinements were due to a desire of AA
 27 for pecuniary gain to avoid diversion related expenses and compensation to its passengers.

28

Based on information obtained since the Complaint was drafted, Plaintiff wishes to add a cause of action for civil conspiracy, to plead special relationship between Plaintiff and AA, and to provide additional detail of names, times and exact statements that it alleged were misrepresentations by AA. As with most civil conspiracies, corporate frauds and deceipts, the full extent cannot be known without discovery as AA controls most of the witnesses and documents.

6 While fraud is required to be pled with particularity, there is a different and reduced
7 standard of pleading and a higher degree of duty and care required when there a special
8 relationship or fiduciary relationship exists between the parties.

9 Plaintiff also wishes to add a cause of action for *prima facie* tort, which involves
10 intentional infliction of harm, resulting in damage, without excuse or justification, by act or
11 series of acts which would otherwise be lawful and which acts do not fall within categories of
12 traditional tort. *Lord v Souder*, 748 A.2d 313, 2001 WL 392237 (Del. Supr. 2000) on remand.
13 Defendant is a Delaware corporation and is subject to its common law standards of corporate
14 conduct.

15 | IV. Conclusion

16 For the reasons stated herein, the motion to dismiss should be deemed moot assuming
17 Plaintiff's remand motion is granted. Otherwise, the motion should be denied, and the Plaintiff
18 granted 30 days to move for leave to amend the Complaint and/or to file a more definite
19 statement.

20 | Dated: April 3, 2008

LAW OFFICES OF DAVID G. RAMOS
LAW OFFICES OF PAUL S. HUDSON PC

22 By: _____ /s/
David G. Ramos

Attorneys for Plaintiff KATHLEEN HANNI
Individually and on behalf of all others
Similarly situated